

How to order Specials

When a patient presents a script for an unlicensed medicine

Contact Martindale Pharma®

Freephone: 0800 137 627

Freefax: 0800 393 360

Email: martindale-specials@cardinalhealth.com

Web: www.martindalepharma.co.uk

You may find it more convenient to fax or email your order to us
We will be more than happy to supply you with fax order forms

For orders and enquires for Specials select option 1

For orders and enquires for Aseptically Compounded products select Option 2

A made to order extemporaneous Special will usually be delivered within approx. 2 working days. A stock line will usually be delivered overnight

Our customer service team will confirm when the product will be delivered to the pharmacy and give you an order number

Should you have a regular or ongoing requirement we can set up a standing order for you – we have dedicated team members for this

Any discrepancy with the delivery of a non-CD should be reported within 2 working days of receipt

Goods will be delivered with a Special Supply Record which should be filed in the Special Supply Folder with the patient's details

Any discrepancy with the delivery of a CD should be reported within 1 working day of receipt

Should you need any further assistance please do not hesitate in contacting us on Freephone 0800 137 627